

<p><b>Course title:</b></p> <p>Edexcel BTEC Specialist Qualifications Door Supervision - Level 2 Certificate</p>	<p><b>Start date:</b></p> <p>October 2011</p>
<p><b>Level:</b></p> <p>This qualification requires Level 2 English Literacy and Numeracy. We can give you an assessment, if required, free of charge.</p>	<p><b>Duration of course:</b></p> <p>The course runs every month for 4 days.</p>
<p><b>Ideal for:</b></p> <p>Staff who operate as 'Door supervisors'.</p>	<p><b>Cost:</b></p> <p>£320</p>

**Brief course description:**

The Private Security Act 2001 makes it a legal requirement for those working in the private security sector to undertake a mandatory training programme before applying for their Security Industry Authority (SIA) license.

This course complies and meets all the objectives laid down by the Security Industry Authority. By the end of the session learners will have covered the following areas: Roles & Responsibilities, Conflict Management

The Edexcel BTEC Specialist Qualifications Door Supervision (L2) is accepted by the Southampton City Council and SIA and accredited to the Qualifications and Credit Framework.

**Course details:**

The BTEC Specialist Qualifications Door Supervision (L2) is divided into 4 units:

Unit 1 covers the following sub-sectors:

1. Door supervision
2. Security guarding
3. CCTV operations
4. Vehicle immobilisation, and
5. Cash and valuables in transit

Learners will be taught about the context in which the private security industry operates and opportunities within it. They will also learn about the key legislation that applies across the industry and about how to keep themselves and others safe in the workplace, both in routine and emergency situations. Finally, they will learn about those aspects of communication skills and customer care that will be key to their future roles

Unit 2 covers the specialist knowledge and understanding required to become a licensed door supervisor, including the law of force, types of assault, drug and licensing laws. Learners will also cover admissions policies and how and when to conduct searches. Finally, they will learn about safety issues not covered in Unit 1, including responses in an emergency and the importance of maximum occupancy figures.

Unit 3 covers how to avoid and manage conflict situations across the security industry, particularly ways of assessing risk to themselves and about how to behave in a way that will defuse the situation.

**Unit 4** covers knowledge, understanding and skills relating to physical intervention, including the different types and definitions of physical intervention as well as its legal implications and why it should be used only as a last resort. Students will learn about how to reduce the risks when physical intervention is used, including dynamic risk assessment, risk factors and responsibilities following a physical intervention. They will also learn about good practice to follow after a physical intervention.

***Methodology:***

The course is delivered by an instructor through formal presentations, group work, practical exercises and discussions.

***Assessment:***

This qualification requires achievement of a Credit in each of the units.

- **Units 1, 2 and 3** are assessed in a multiple-choice test.
- **Unit 4** is internally assessed, and involves a mix of practical skills and theoretical knowledge.
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***Further study:***